Orange City Council’s Waste Services are now more efficient in helping to save valuable resources from landfill.

Audits of local waste have shown that the average household red lid waste bin contains between 40–60% of food and garden waste. The introduction of the food and garden waste bin will help to divert this type of waste from landfill and reduce the production of greenhouse gas as well as saving valuable landfill space. This provides the community with a sustainable waste management system.
**rethink, reduce, reuse, recycle: it’s everyone’s responsibility**

- **The garbage bin with the red lid will be collected WEEKLY.**
  The collection day of the week will not change.

- **The food and garden waste bin with the green lid will be collected WEEKLY**
  on the same day of the week as your garbage bin.

- **The recycling bin with the yellow lid will continue to be collected FORTNIGHTLY**
  and your collection week will stay the same (see the pages in this guide for your correct collection area).

**Your collection day will not change.**

By using the recycling and composting collection services correctly you are reducing the amount of garbage going to landfill. Recyclable materials are then used to produce new items which save these valuable resources from being buried in landfill and lost forever. Food and garden waste is turned into compost which is available for purchase from the Ophir Road Resource Recovery Centre.

This brochure provides information about all waste services as well as helpful ideas on how to reduce your household waste.

**For further information contact**
Waste Hotline 1300 725 415
Organics Hotline 1300 883 163
www.netwaste.org.au
Garbage Collection Service - weekly

All residents will continue to have a weekly garbage collection service. The same requirements regarding what can and can’t be put into the garbage bin applies to all residents and is listed below.

When you ‘rethink’ about the waste you make and divert as much as possible by recycling and using your food and garden waste bin with the bright green lid, you are saving valuable resources from being lost forever to landfill. You also save landfill space and greenhouse gas production.

- Bins must be placed at the kerb the evening prior to your collection day
- Bins must not weigh more than 75 kilograms
- All bins must be approximately ½ metre apart from each other and clear of cars, trees and other obstacles
- Bin lids must close completely and nothing should protrude out of the top
- Face bin openings to the road and place bins no further than ½ metre from the kerb or road’s edge
- Bins need to be removed from the kerb as soon as possible after emptying
- If your bin is damaged please contact Waste Hotline 1300 725 415
- If your collection day falls on a public holiday, it will be collected on that day as usual
Bins must be placed at the kerb the evening prior to your collection day.

Bins must not weigh more than 75 kilograms.

All bins must be approximately ½ metre apart from each other and clear of cars, trees, and other obstacles.

Bin lids must close completely and nothing should protrude out of the top.

Face bin openings to the road and place bins no further than ½ metre from the kerb or road’s edge.

Bins need to be removed from the kerb as soon as possible after emptying.

If your bin is damaged, please contact Waste Hotline 1300 725 415.

If your collection day falls on a public holiday, it will be collected on that day as usual.

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**Approved Items:**
- Nappies & tissues
- Light globes & broken glass
- Ceramics & crockery
- Polystyrene & foam
- Plastic bags, plastic packets, wrappers & cling wrap
- Broken toys, broken household items
- Plastic strapping & coat hangers
- Pet droppings

**Not Approved Items:**
- Food & garden waste
- Honey or honey products
- Medical waste & syringes
- Building materials, soil & rocks
- Recyclables
- Hazardous waste, batteries, paint & oil

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**Garbage Collection Service**
Food and Garden Waste Collection Service - weekly

This service allows residents to divert food and garden waste from around the home, away from landfill, reducing the production of greenhouse gas, as well as saving valuable landfill space.

The food and garden waste will be collected and taken to the Resource Recovery Centre at Ophir Road where it will be shredded and transported in enclosed trucks to the composting facility at Euchareena Road, Molong. The food and garden waste will be composted in a closed tunnel system and converted into a high quality compost. This ensures that residents have a sustainable waste management system.

Please don’t put food and garden waste in plastic bags. Food can be wrapped in paper before being placed in the green lid bin.

- Bins must be placed at the kerb the evening prior to your collection day
- Bins must not weigh more than 75 kilograms
- All bins must be approximately ½ metre apart from each other and clear of cars, trees and other obstacles
- Bin lids must close completely and nothing should protrude out of the top
- Face bin openings to the road and place bins no further than ½ metre from the kerb or road’s edge
- Bins need to be removed from the kerb as soon as possible after emptying
- If your bin is damaged please contact Organics Hotline 1300 883 163
- Do not place food and garden waste in plastic bags. You can wrap food scraps in newspaper or put them directly in the bin
- Please do not place logs, branches or prunings larger than 15cm in diameter in your bin
- If your collection day falls on a public holiday, it will be collected on that day as usual
Bins must be placed at the kerb the evening prior to your collection day.

- Bins must not weigh more than 75 kilograms.
- All bins must be approximately ½ metre apart from each other and clear of cars, trees and other obstacles.
- Bin lids must close completely and nothing should protrude out of the top.
- Face bin openings to the road and place bins no further than ½ metre from the kerb or road's edge.
- Bins need to be removed from the kerb as soon as possible after emptying.
- If your bin is damaged, please contact Organics Hotline 1300 883 163.
- Do not place food and garden waste in plastic bags. You can wrap food scraps in newspaper or put them directly in the bin.
- Please do not place logs, branches or prunings larger than 15cm in diameter in your bin.
- If your collection day falls on a public holiday, it will be collected on that day as usual.

**Food and Garden Waste Collection Service**

- YES: lawn clippings, grass, leaves & prunings
- YES: meat, chicken, fish & all bones
- YES: small amounts of paper & cardboard
- YES: flowers, small sticks & twigs
- YES: dairy food, tea & coffee, cake, bread, rice & pasta
- YES: all fruit & vegetables scraps

- NO: honey or honey products
- NO: gardening equipment & pots
- NO: nappies & wipes
- NO: pet droppings
- NO: building materials rocks & soil
- NO: plastic/plastic bags
- NO: large stumps, branches & logs
Recycling Collection Services - fortnightly

Place all the recyclables listed below in the yellow lid recycling bin. This reduces the amount of waste sent to landfill as the recycling is transported to the Materials Recovery Facility (MRF) at VISY Recycling in Sydney. Here it is sorted by a combination of hand and machine processes. The sorted materials are then sent to reprocessing factories to be made into new items.

When you recycle you save valuable resources from being lost forever to landfill. You also save landfill space. Making products from recycled materials, rather than from raw natural resources, saves energy as well as water and other natural resources for future generations. Also try buying products made with recycled content. This is called ‘closing the loop’ ensuring a continuation of the process.

- Bins must be placed at the kerb the evening prior to your collection day
- Bins must not weigh more than 75 kilograms
- All bins must be approximately ½ metre apart from each other and clear of cars, trees and other obstacles
- Bin lids must close completely and nothing should protrude out of the top
- Face bin openings to the road and place bins no further than ½ metre from the kerb or road’s edge
- Bins need to be removed from the kerb as soon as possible after emptying
- If your bin is damaged please contact Waste Hotline 1300 725 415
- Please DO NOT place items in plastic bags as plastic bags CANNOT be recycled in this bin
- Wipe or rinse out containers in old washing up water before placing them in the recycling bin
- Flatten plastic and cardboard containers to make more room in your recycling bin
- If your collection day falls on a public holiday, it will be collected on that day as usual
Recycling Collection Services

**YES**
- aluminium cans, trays & foil
- glass bottles & jars
- clean honey containers
- steel, tin & aerosol cans
- cardboard, boxes, magazines, paper & drink cartons
- hard plastic bottles & containers from the kitchen, bathroom & laundry

**NO**
- polystyrene & foam
- plastic bags, packets & film & general waste
- garden waste & food scraps
- nappies & tissues
- clothes, ceramics, crockery, globes, mirror & window glass
- hazardous & medical waste, batteries, paint & oil
Other Waste Services

Waste Management Facilities

Resource Recovery Centre

Location: 261 Ophir Rd, Orange; 5km north east of the CBD
Open: Seven (7) days a week, 8.00am to 5.00pm (except Good Friday and Christmas Day)

Recovery Shop: 02 6393 8860; open 9.00am to 5.00pm
Weighbridge: 02 6393 8861

Please Note:
Beekeeping equipment and materials cannot be disposed of at any Orange Waste Facility.
Information on correct disposal procedures can be obtained by calling 02 6393 8861 or by downloading a factsheet at www.orange.nsw.gov.au/waste.
Used honey containers can be disposed of in your recycling bin (yellow lid bin). Please rinse your honey containers prior to recycling.

Customer Service

Waste Hotline: 1300 725 415
Organics Hotline: 1300 883 163
Orange City Council: 02 6393 8000
Other Waste Disposal and Recycling Services

**Bulky Waste Collection:** For a fee, you can have bulky waste items collected from the footpath outside your home. There are size and waste restrictions. Contact the waste hotline 1300 725 415 for more details.

**Car Batteries:** These can be dropped off at the Resource Recovery Centre.

**Chemical Waste and Pesticides:** For the Annual Household Hazardous Chemical Collection dates and details, call (02) 6393 8000.

**DrumMuster:** Contact Resource Recovery Centre on 6393 8861 to make a booking.

**Electronic Waste (e-waste):** You can recycle your electronic waste but not in your household recycling bin. Drop off any unwanted electrical waste at the Resource Recovery Centre.

**Fire extinguishers:** Can be dropped off for free at the Resource Recovery Centre.

**Gas Bottles:** Can be dropped off for free at the Resource Recovery Centre.

**Green/Garden Waste:** This can be delivered to the Resource Recovery Centre for free recycling into compost and woodchip.

**Hazardous Waste:** Smoke detectors, paint, fluorescent light tubes and globes can be dropped off at the Resource Recovery Centre for specialist recovery processes. They do not go into landfill.

**Household Batteries:** Used lithium ion, AA, AAA, C, D and 9V batteries can be dropped off at the Resource Recovery Centre.

**Medicine:** Take to local pharmacy.

**Mobile Phones:** Visit www.phonerecycling.com.au or call 1300 730 070 to find your nearest drop off centre.

**Needles and sharps:** Need to be disposed of in specific sharp disposal containers. They CANNOT be disposed of in the garbage bin. For the nearest sharps disposal facility go to www.safesharps.org.au and type in your location.

**Oils:** Products including cooking oil, motor oil and heating oil can be dropped off for free at the Resource Recovery Centre.

**Plastic Bags:** Some Coles, Woolworths, Aldi and IGA supermarkets in regional locations have plastic bag recycling bins out the front of the checkouts. These are different to your household recycling bin and taken to a different facility to be recycled. Check with your local supermarket.

**Printer Cartridges:** Participating regional Australia Post, Officeworks and Harvey Norman stores.

**Scrap Metal:** Can be taken to the Resource Recovery Centre.

**Unbroken Household Items:** Donate these to your local charity or take these to the Recovery Shop in the Resource Recovery Centre. Contact them to see which items they will accept.

Fees and charges for waste services can be found at [www.orange.nsw.gov.au/waste](http://www.orange.nsw.gov.au/waste)
Collection Weeks A or B
The garbage bin with the red lid will be collected Weekly. Your collection day of the week will not change. The food and garden waste bin with the green lid will be collected WEEKLY on the same day of the week as your garbage bin. The recycling bin with the yellow lid will continue to be collected FORTNIGHTLY and your collection week will stay the same. Your collection day will not change. If you are unsure if your bins are collected in Week A or Week B please contact the Waste Hotline or Council.
As easy as...

Green  Yellow  Red

in Australia’s Colour City

Any questions please ring | Waste Hotline 1300 725 415 | Organics Hotline 1300 883 163