

Use Contact Numbers

Migrant Support Service
Tel: 02 6393 8625

Centrelink Multicultural Service Officer
Tel: 02 6334-8423

Translating & Interpreting Service (TIS)
(Department of Immigration and Border
Protection) Face to Face Interpreters
Translation Service and
24 hours 7 days *telephone interpreting*
(charges may apply) Tel: 13 14 50

Translating & Interpreting Service
(Community Relation Commission for a
Multicultural NSW)
Face to Face Interpreters
Translation Service (charges may apply)
Tel: 1300 651 500

Health Care Interpreter Service
Face to Face Interpreting
Telephone Interpreting
Tel: 1800 674 994

Centrelink Multilingual Information Service
Tel: 13 12 02

MENTOR CONNECTIONS



A Program of the
Migrant Support Service
ORANGE CITY COUNCIL



This service is offered in
Orange under the
Migrant Support Service

A community development
project of Orange City
Council

Tel: (02) 6393 8600

What is Mentor Connections?

Mentor Connections is a volunteer program to assist newly arrived migrants and refugees in the following ways:

- By training volunteers mentors in community?
- By linking a volunteer with a newly arrived person or family
- To assist with conversational English
- To share knowledge of the services available to them
- To share local details such as picnic spots or FREE things for kids to do
- To provide emotional and social support
- To assist in building networks in the community

Why do we need this Service?

- During the development of the Orange Social Plan (2007-2010), it was identified in the Needs Assessment that it was essential to have such a service.
- In response to the increasing diversity of new arrivals to the city we saw a need for the service.
- To supplement the Migrant Support Service—a Settlement Grants Program (offering part-time casework, capacity building, information and networking to migrant refugees.)

Who is this program for?

Newly arrived migrant and refugee families, who feel they would benefit from a volunteer contact of an hour or two per week.

Where are we located?

Location: Community Information & Neighbourhood Centre
79-81 Kite Street
Orange NSW 2800

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