Migrant Support Service

Assistance for those with up to five years residency

- Migrants/new arrivals
- Humanitarian entrants
- Those living in isolated situations
- Residents from a diverse or culturally linguistically diverse background, on permanent visas, spousal or interdependency visas
- Organisations providing services to migrant and refugee residents

What we offer…

- Face to face support
- Settlement information and referral
- Advocacy and assistance
- Information sessions and group work
- Links to community and updates on multicultural activities
- Support for government and non government organisations to ensure culturally appropriate service provision
- Networking with a range of services to address issues facing migrant and refugees residents from diverse cultural and linguistic backgrounds

Useful Phone Numbers

TIS Translating Interpreting Service
24 hours/7 days 131 450

CRC Translating Interpreting Service
Document/Court interpreting 1300 651 500

Centrelink Interpreter Service 131 202

Rural Health Interpreter Service 1800 674 994

Principles for providing appropriate service to people from culturally and linguistically diverse backgrounds

1. Access
2. Equity
3. Communications
4. Responsiveness
5. Effectiveness
6. Efficiency
7. Accountability
A newly arrived migrant or refugee? (of up to 5 years residency)

From a non-English speaking background?

Having difficulty accessing services in Orange, Parkes, Forbes or Cabonne?

Providing services to migrants or refugees from non-English speaking backgrounds?

Do you need …..

Information or support?

FOR FURTHER INFORMATION
CONTACT
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Migrant Support Officer
Regional Migrant Support Service
Community Information and Services Centre
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www.orange.nsw.gov.au

www.facebook.com/orangemigrantsupport

Appointments in Orange
Tuesday, Wednesday, Thursday

Service in Parkes, Forbes and Cabonne by phone or appointment

District Neighbourhood Centres
Parkes 6862 3757
Forbes 6851-1739

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A Settlement Grants Program

(02) 6393 8625

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