

Migrant Support Service



Assistance for those with up to five years residency

-  Migrants/new arrivals
-  Humanitarian entrants
-  Those living in isolated situations
-  Residents from a diverse or culturally linguistically diverse background, on permanent visas, spousal or interdependency visas
-  Organisations providing services to migrant and refugee residents

What we offer...

- ❖ Face to face support
- ❖ Settlement information and referral
- ❖ Advocacy and assistance
- ❖ Information sessions and group work
- ❖ Links to community and updates on multicultural activities
- ❖ Support for government and non government organisations to ensure culturally appropriate service provision
- ❖ Networking with a range of services to address issues facing migrant and refugees residents from diverse cultural and linguistic backgrounds



Useful Phone Numbers

TIS Translating Interpreting Service
24 hours/7 days **131 450**

CRC Translating Interpreting Service
Document/Court interpreting
1300 651 500

Centrelink Interpreter Service **131 202**

Rural Health Interpreter Service
1800 674 994

Principles for providing appropriate service to people from culturally and linguistically diverse backgrounds

1. Access
2. Equity
3. Communications
4. Responsiveness
5. Effectiveness
6. Efficiency
7. Accountability

A free service



Are you

- ✚ A newly arrived migrant or refugee?(of up to 5 years residency)
- ✚ From a non-English speaking background?
- ✚ Having difficulty accessing services in Orange, Parkes, Forbes or Cabonne?
- ✚ Providing services to migrants or refugees from non-English speaking backgrounds?

Do you need

- ✚ **Information or support?**

**FOR FURTHER INFORMATION
CONTACT**

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Migrant Support Officer
Regional Migrant Support Service
Community Information and Services
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www.orange.nsw.gov.au

www.facebook.com/orangemigrantsupport

Appointments in Orange
Tuesday, Wednesday, Thursday

Service in Parkes, Forbes and Cabonne by
phone or appointment

District Neighbourhood Centres
Parkes 6862 3757
Forbes 6851-1739

Migrant Support Service



A Settlement Grants Program

(02) 6393 8625

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