

Multicultural Services Directory

For the Central West of NSW
Including some services based in other areas

Migrant Support

Settlement Services Program (SSP)

Free and Confidential Services for newly arrived migrants:

Bathurst Migrant Support Worker

Monique van Toor
Outreach Lithgow, Oberon, Blayney, Cowra:
The Neighbourhood Centre,
96 Russell Street, Bathurst
Monique van Toor - 6332 4866 mobile: 0407 459 488
E-mail: migrantsupport@binc.org.au

Dubbo Migrant Support Worker

Teagan Martin
Outreach to Mudgee & Wellington:
Dubbo Neighbourhood Centre
1/80 Gipps Street, Dubbo - 6882 2100,
E-mail: TeaganM@dnc.org.au

Orange Migrant Support Worker

Anni Gallagher
Outreach to Parkes, Forbes & Cabonne Shire:
Orange Community Information Services Centre
79 Kite Street, Orange
Anni Gallagher - 6393 8625,
E-mail: AGallagher@orange.nsw.gov.au

Orange Migrant and Refugee Mentoring Program, 6393 8600

Lithgow Multicultural Worker

Atthaporn Pruksachuen (Pim)
Lithgow Information and Neighbourhood Centre
1 Padley Street, Lithgow - 6352 2077,
E-Mail: pim@linc.org.au

Settlement Services International

The Humanitarian Settlement Services (HSS) program is delivered early in the settlement process and it provides refugees and humanitarian entrants with essential support and information to help them settle successfully in Australia.

The NSW Settlement Partnership (NSP) is a consortium led by SSI that delivers settlement services in agreed areas of NSW

<http://www.ssi.org.au/>

Orange Multicultural Network, meets quarterly,
contact: Anni Gallagher 63938625

Northern Settlement Services Inc.

A not for profit company and a public benevolent institution (formerly Migrant Resource Centre of Newcastle and the Hunter Region), this community organisation provides a wide range of support services to migrants including a freecall number specific to rural NSW including the Central West.

8 Chaucer St, Hamilton, NSW 2303, Tel: 4969 3399,
Fax: 4961 4997, Toll free: 1800 813 205
www.nsservices.com.au
Director: Lulu Tantos

Alex Burns - supports SSP projects across NSW and is a general rural contact on migration issues.

Henriette de Jong is a registered migration agent #1462231. For those outside of Newcastle Henriette can provide migration advice over the phone or via Skype.

Multicultural NSW (formerly the Community Relations Commission of NSW)

responsible for ensuring that State Government services fulfill their responsibilities to clients from diverse cultural and linguistic backgrounds
www.crc.nsw.gov.au

Translating and Interpreting Service (TIS National)

nationwide, 24 hours, 7 days a week

131 450

Service providers please note:

there are user charges, for more information including eligibility for fee-free services:

<https://www.tisnational.gov.au/>

Ethnic Communities Council of NSW

this is the peak migrant body in NSW
221 Cope St, Waterloo. NSW 2017,
Tel: 9319 0288
www.eccnsw.org.au

Red Cross- Migration Support

Provides support to refugees, asylum seekers, immigration detainees and other people who are vulnerable as a result of migration.

We do this through a range of services and programs that protect and uphold the health, dignity and wellbeing of vulnerable migrants. We also work to reconnect family members whose loss of contact is caused by international or internal conflict, war and disaster.

<http://www.redcross.org.au/migration-support.aspx>

Multicultural, Multilingual

Life in Australia book

The Life in Australia book welcomes newly-arrived migrants to Australia and provides information on the types of settlement services available and advice on where to go to ask for assistance. This information is available in English and in 22 community language.

<http://www.immi.gov.au/living-in-australia/values/book/>

Department of Immigration and Border Protection

For information about immigration matters

Telephone numbers: General inquiries: 131 881

Work rights information line (for employers): 1800 040 070

www.immi.gov.au

Citizenship Test Australian Citizenship

DIBP Citizenship Inquiry Line: 131880

www.citizenship.gov.au

Immigrant Women's Speakout Association

Peak advocacy, information/referral and research body representing the ideas and issues of immigrant and refugee women in NSW. Community development projects and direct services in the areas of domestic violence and employment, education and training. Speakout is a community-based organisation, managed by women of non-English speaking background.

www.speakout.org.au

47 Albion Street, PO Box 9031, Harris Park
NSW 2150, Tel: 9635-8022, Fax: 9635-8176

Multicultural NSW Help line

Established by Multicultural NSW to encourage community members who suffer racial abuse, insult or harassment to report such incidents.

help@crc.nsw.gov.au 1800 80 41 41

There is also a website promoting multiculturalism and community harmony. It contains a lot of information and is well worth checking out: www.crc.nsw.gov.au

Living Safe Together/ Report Online Extremist Material

Use this form to report to the [National Security Hotline](#) any material that you've found on the internet that is [violent extremist](#) in nature or could encourage radicalisation towards violence.

www.reportextremism.livingsafetogether.gov.au/



Refugee Support Groups

Bathurst Refugee Support Group 63374132

Lithgow Refugee Support Group 0456 560 015

Orange Refugee Support Group 6360 0443

Interpreting and Translating Service

Stocklands House,

Level 8 175-183 Castlereagh St, Sydney 2000,

1300 651 500,

covers all services in NSW, free for some community funded services

www.welcometosydney.com

easy to use website with many links to a wide range of services & information, useful - not just for Sydney.

Centrelink Multilingual Call Centre

allows the enquirer to speak in their own language to sort out Centrelink issues, even from home:

Tel: 13 1202

Note: you can ask for an interpreter if required at any Centrelink Office

Information in many languages

www.centrelink.gov.au

Centrelink Multicultural Services Officer (MSO)

Wendy Dawson, Multicultural Services Officer

is available at the Department of Human Services, Bathurst.

For complex issues an appointment can be made - contact your local office.

FREE TIS Doctors Priority Line

A fee-free telephone interpreting service for medical practitioners in private practice

1300 131 450, any time anywhere in Australia.

Please note that clients have the right to ask their doctor to use this service!

Making Multicultural Australia

Wealth of resources relating to multiculturalism past & present, valuable site for information and research.

www.multiculturalaustralia.edu.au

Legal

FREE Legal Advice in Bathurst

Face to face appointments with a lawyer

The Neighbourhood Centre

96 Russell Street, Bathurst

Every Thursday from 11 am to 1 pm

For bookings call : 63324866

Immigration Advice and Rights Centre (IARC)

a non-profit community legal centre, free & confidential.

Phone advice: Tel: 9262 3833

(Tuesday and Thursday 2 - 4 pm),

face to face advice by appointment only:

IARC Administration Tel: 9279 4300, Fax: 9299 8467

Level 5, 362 Kent Street, Sydney NSW 2000

www.iarc.asn.au

Elizabeth Evatt Community Legal Centre

Free telephone legal service for people in the Blue

Mountains, Lithgow, Oberon and Bathurst regions

Monday, Tuesday, Thursday and Friday between 10 am and 12 noon

Call 1300 363 967 or 4782 4155

Anti-Discrimination Board of NSW

The Anti-Discrimination Board of NSW is part of the NSW Department of Justice. It promotes anti-discrimination, equal opportunity principles and policies throughout NSW. It administers the anti-discrimination laws, and handles complaints under the Anti-Discrimination Act 1977 (NSW).

www.antidiscrimination.justice.nsw.gov.au/

Law Access NSW

1300 888 529

www.lawaccess.nsw.gov.au

Central West - Orana - Far West Multicultural Interagency,

This interagency of regional service providers meets quarterly around the region, contact: Monique van Toor 6332 4866 migrantsupport@binc.org.au

Health, Old Age, Disability

NSW Multicultural Health Communication Service

many publications on health issues - search in English view and download in many different languages

www.mhcs.health.nsw.gov.au

Multicultural Disability Advocacy Association of NSW, MDDA is the peak body for people from non-English speaking background with a disability and their families and carers in NSW.

PO Box 9381, Harris Park, NSW 2150,

Tel: 1800 629 072, www.mdaa.org.au

For disability related information in other languages:

www.mdaa.org.au/

Transcultural Mental Health Centre,

Working with mental health services, clients, carers and the community to improve the mental health of people from non-English speaking backgrounds living in NSW, Locked Bag 7118, Parramatta BC NSW 2150

Tel: 9912 3851

www.dhi.health.nsw.gov.au

STARTTS NSW Service for the treatment & rehabilitation of torture & trauma survivors

Tel: 9794 1900, Fax: 9794 1910

www.startts.org.au

NSW Rural Health Care Interpreter Service

Available for all NSW public health facilities, 24 hours, 7 days a week, 1800 674 994.

For a fee, this service also provides interpreting for other services.

Sexual Assault and Domestic Violence Counselling
National counselling helpline, information and support 24/7

Call 1800 737 732

<https://www.1800respect.org.au/>

NSW Refugee Health Service

NSW Dept. of Health, assisting refugees & health professionals who work with them

Tel: 8778 0770, Fax: 8778 0790

www.refugeehealth.org.au

Multicultural Problem Gambling Hotline

1800 856 800

<http://www.dhi.health.nsw.gov.au/mpgs/mpgs/default.aspx>

Education, Employment

NSW Adult Migrant English Service (AMES)

www.ames.edu.au

General inquiries: 02 9217 5333

Adult Migrant English Program (AMEP) only available to eligible migrants and refugees. TAFE is the AMEP provider in our region.

TAFEs in this region: Bathurst (6338 2519), Broken Hill (8082 6688), Cowra (6340 1372), Dubbo (6883 3619), Forbes (6853 9136), Lightning Ridge (6847 2028), Lithgow (6352 0444), Mudgee (6378 2600), Orange (6391 5638), Parkes (6862 8100), Wellington (6845 1844), Condobolin (6895 3133).

To learn English online Go

<http://ames.edu.au/courses/online-english-courses>

Australian Language & Literacy resources

Tel: 02 8293 6940

publications@ames.edu.au

<http://ames.edu.au/publications>

Open Training and Education Network (OTEN) through

TAFE (NSW) offers many vocational and English language courses by distance learning.

For Adult Migrant English Program phone 9715 8709. For

other courses with OTEN phone 1300 362 346 or email:

oten.courseinfo@tafensw.edu.au

The Multicultural Education and Support Unit can provide English language support in other courses and advice about having overseas qualifications recognized.

Tel: 1300 362 890

www.tafensw.edu.au/oten

Qualifications and skills recognition

Find out whether your qualifications and skills are recognised in Australia

<http://www.australia.gov.au/information-and-services/education-and-training/qualifications-and-skills-recognition>

Schools and Community Senior Information Officer

DECinfo@det.nsw.edu.au

<http://www.dec.nsw.gov.au/>

NSW Cultural Exchange Programs in Schools

Promoting Tolerance, Inclusion and Diversity

www.culturalexchange.nsw.edu.au

Employment Assistance for Asylum seekers

The ASC Employment Assistance Service works in partnership with employers and adult asylum seekers to find full time, part-time, casual and voluntary work in the community.

(02) 9078 1920

employment@asylumseekerscentre.org.au

<https://asylumseekerscentre.org.au/employment/>

Faith/Religious Groups

Bathurst Baha'I Community

contact : Margaret Anderson 63342789
or Mojdeh Mutale 63312061
bathurst@nsw.bahai.org.au

Dubbo Baha'I Community

Contact Nasser Sedghi - Ph 0417 410 858
PO Box 709 Dubbo NSW 2830

Mudgee Baha'I

Contact: Claire Windeyer,
PO Box 154, Mudgee NSW 2850, 6372 6174

Central West Islamic Association

Mosque- 75 Bonner Street, Kelso- Bathurst NSW 2795
Contact: Soliman Gillany
6337 4828 A/H - 0418 496 166 B/H

Bathurst Evangelical Chinese Free Church

First weekend of each month
Saturdays: Bible study (Cantonese/Mandarin)
2.00 pm to 4.00 pm
Sundays: Church Service (Mandarin/Cantonese)
11.30 am
Lutheran Redeemer Church, 91 Stewart St, Bathurst
Contact person Gordon Ng - 63322145

Multicultural Groups

Bathurst Filipino - Australian Community Inc.

Bathurst NSW 2795
President: Marie Hernandez
6331 6388

Filipiniana Friends Group Bathurst & Central West

Bathurst NSW 2795
Contact: Nita Weekes
6331 5673 - Mob: 0429 040 383
nweekes@csu.edu.au

Multicultural Women's Group Bathurst

Bathurst NSW 2795
Meets every 2nd Friday of the month at 12noon at the
Neighbourhood Centre, 96 Russell Street, Bathurst
Contacts: Hai Choo 6332 4669 or Monique 63324866

Condobolin Multicultural Women's Group

Contact: Heather Blackley 6895 3301 B/H

Cowra Multicultural Group

Multicultural social group sharing coffee and conversation
Contact Rhee Ryan
Cowra Information & Neighbourhood Centre
6342 4900

Parkes Multicultural Meet and Greet

Parkes & District Neighbourhood & Community
Information Centre
Contacts: Pam 6862 6213 or Anni 6393 8625

Orange Multicultural Mothers Morning Group

Contact: Anni Gallagher
6393 8652
0409 458 156

Orana Region Filipino-Australian Association Inc

PO Box 2988, Dubbo NSW 2830
Contact: Vic Avila 6884 5273

Dubbo Chinese/Malaysian Group

Contact: Angie Soo 6884 8877

Dubbo Multicultural Women's Group

Contact: The Dubbo Neighbourhood Centre
688202100

ORISCON (Orana Residents of Indian Sub-Continental Heritage), Dubbo

Contact: Madwan Keshwan 6884 3201 or 0412 723 635

Lightning Ridge & Region

Transcultural Community Council Inc
PO Box 1724, Lightning Ridge, NSW 2839
Tel 6829 2014, Fax 6829 0902,
e-mail: tccinc@lightningridge.net.au

Orange Filipino - Australian Cultural Club

Orange NSW 2800
President: Julie Egea 6362 2851
Vice President: Jovie Bargwana 6391 2944 / 6362 9460

Media, Leisure

SBS Radio, multicultural & multilingual national radio network in Bathurst on 88.9 FM and Cowra on 95.9 FM
www.sbs.com.au/radio

2MCE, community radio, Bathurst 92.3, Orange 94.7
6338 4790
2MCE.org

FM 107.5, Community Radio for Orange
6361 8877

Books in your language

Ask at your local library.
This is a free service!



RACISM. IT STOPS WITH ME

- "RACISM. IT STOPS WITH ME" aims to
- Ensure more Australians recognise that racism is unacceptable in our community
 - Give more Australians the tools & resources to take practical action against racism
 - Empower individuals & organisations to prevent & respond effectively to racism

<https://itstopswithme.humanrights.gov.au/about-campaign>